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"日本で発達したTQC 実施法に関する用語の英訳"
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日本品質管理学会 用語英訳委員会 (主査 狩野紀昭) (1992), 品質、Vol. 22, No.3, 91-96 より転載 (注1) 解説は、品質、Vol. 22, No.4, 103-108 を参照されたい (注2) "TQC"・"quality control" 等は必要に応じ "TQM"・"quality management"等に置き換えられたい (注2)

当たり前品質 must-be quality

The next processes are our customers.

後工程はお客様 アローダイアグラム arrow diagram アンチQC派 anti-QC people abnormality report backward looking quality 異常報告書 後ろ向きの品質

Aスケジュール、Aスケ Schedule A (in the Deming Prize examination) 「FQC」誌 FQC (QC for the foremen) - monthly magazine

「FQC」賞 FQC (Magazine) Award 応急対策 immediate remedy, tentative fix オンライン品質管理 オフライン品質管理 解析(QCストーリーの) 改善と維持 on-line quality control off-line quality control analvsis improvement and maintenance

階層別教育 education by organizational level

買い手と売り手の品質管理10原則 Ten QC Principles for Vendee-Vender Relations 開発管理規程 R & D management standard

external QC diagnosis 外部QC診断 管理グラフ管理工程図 control graph QC process chart (table) 管理項目 control measurement

control item, control measurement 管理点 管理と改善 control and improvement control characteristic

管理特性 管理のサークル、管理のサイクル management cycle 関連企業のQC

quality management in affiliated-companies machine capability index 機械能力指数

機能別管理機能別管理委員会 cross-functional management

cross-functional management committee

National Meeting of Quality Control and Standardization Q-S大会

QA表 quality assurance table Q旗 Q flag, quality flag QC process chart (table) QC Circle, quality circle QC Circle Overseas Study Team QC工程図 QCサークル QCサークル海外研修チーム QCサークル会合 QC Circle meeting QC Circle Counseling Forum

inter-company QC Circle exchange meeting QC Circle Koryo, General Principles of the QC Circle

QCサークル会合 QCサークル公開相談室 QCサークル交流会 QCサークル調領「QCサークル支部 QCサークル支部幹事 QCサークル支部幹事長 QC Circle-monthly magazine QC Circle Regional Chapter QC Circle Regional Secretary
Executive Secretary of QC Circle Region

QCサークル支部軒事は QCサークル支部顧問 QCサークル支部世話人 Honorary Advisor of QC Circle Region Advisor of QC Circle Region QCサークル支部を QCサークル支部長 QVサークル大会 QVサークル大会 QCサークル地区 QCサークル地区幹事長 President of QC Circle Region QC Circle Symposium QC Circle Conference QC Circle Regional Section Sectional Executive Secretary QCサークル地区顧問 QCサークル地区世話人 Sectional Honorary Advisor President of QC Circle Section

QCサークル本部幹事 QCサークル本部幹事 QCサークル本部顧問 QCサークル本部事務局 QCサークル本部世話人 Sectional Advisor Executive Director of QC Circle Headquarters QC Circle Headquarters Honorary Advisor Secretariat, QC Circle Headquarters' Advisor of QC Circle Headquarters President of QC Circle Headquarters

QCサークル本部長 QCサークル本部登録 registration at QC Circle Headquarters QCサークルメンバー QCサークル洋上大学 QCサークルリーダー QCサークルリーダー会 QC Circle member QC Circle Cruising Seminar QC Circle leader

QC Circle leader's council QC診断 QC diagnosis QC diagnosis by Deming Prize Committee

QC診断(デミング賞委員会による) QCストーリー QC story, QI Story QC大会 QC conference for Manager and Staff

QCD quality, cost, delivery, and safety **QCDS** quality, cost, delivery, and safety Seven QC Tools

QC七つ道具 Qマーク Q mark, quality logo 狭義の品質 narrowly interpreted quality

Kyozon-kyoei (coexistence and co-prosperity), partnership for survival and growth: concept of Make profit together 共存共栄 and remain in business together

cooperating company cooperating supplier

協力工場 cooperating factory グループワイドQC KKD

group-companies-wide quality management affiliated-companies-wide quality management experience, intuition and guts [KKD stands for keiken (experience), kan (intuition), and dokyo (guts)] KJ method [KJ stands for Kawakita Jiro, which is the name of the inventor of KJ method]

形式的QC tree diagram

協力会社

KJ法

系統図法 検査重点主義の品質保証 inspection-oriented quality assurance

顕在クレーム visible complaint (claim) 現象と原因 symptom and cause 現状把握(QCストーリーの) current-status grasping 「現場とQC」誌 Genba to QC-magazine 源流管理 unstream management 効果(QCストーリーの) effect

効果の確認(QCストーリーの) effect confirmation broadly interpreted quality 広義の品質 permanent measures

工業標準化実施優良工場 The Excellent Factories in Implementation of Industrial Standardization

The Award of Director-General of Agency of Industrial Science and Technology for the Excellent Factory in Implementation of Industrial Standardization 工業標準化実施優良工場工業技術院長表彰

The Award of Director-General of Regional Bureau of International Trade and Industry for the Excellent Factory in

工業標準化実施優良工場通産省産業局長表彰 Implementation of Industrial Standardization

The Award of Minister of International Trade and Industry for the Excellent Factory in Implementation of Industrial

工業標準化実施優良工場通商産業大臣表彰 Standardization 工業標準化品質管理推進責任者 Responsible Person for Promotion of Industrial Standardization and Quality Control

公示検査制度 Notified Inspection System 工場実験 in-production experiment 工程異常報告書 report of out-of-control process

工程解析 process analysis process control **工程管理**

工程管理重点主義の品質保証 process-control-oriented quality assurance

5-S house-keeping campaign [5S stands for *Seiri* (orderliness), *Seiton* (neatness & tidiness), *Seiso* (cleaning), 5S運動(整理·整頓·清潔·清掃·しつけ)

Seiketsu (cleanliness), and Shitsuke (good manner) 国際QCサークル大会 International Convention on QC Circle (ICQCC)

個人有技術 後手管理 personal expertise fire fighting action

固有技術 intrinsic technology, own technology

今後の課題(QCストーリーの) future plan 根本原因 root cause

再現実験 trouble revisiting experiment 再発防止 サブサークル 次工程はお客様 recurrence prevention, permanent fix sub-circle

The next processes are our customers.

自己啓発 JISマーク表示制度 self-development

JIS Marking System
JK (*Jishu-Kanri*) activities self-motivated micro-management 自主管理活動

自主検査 check one's own work

市場品質情報 quality information from the field information on user-evaluated quality

市場品質評価 quality evaluation in the field 自責 one's own responsibility **実施計画書** implementation plan 実情説明書、実説 implementation item

失敗事例集 Jissetsu, Description of QC practices bias-assessed process capability index Cpk

social quality internal QC diagnosis 社会的品質 社内QC診断 社内講師 in-house instructor 社長診断、社長QC診断 QC diagnosis by president 重点管理 management of priorities 重要品質問題 critical quality problem

消費者品質管理大会 QC Conference for Consumers early stage (start-up) instability control 初期流動管理 QC Conference for Foremen

the examination items (in the Deming Prize examination)

職・組長品質管理大会 審査項目(デミング賞の) 新製品開発重点主義の品質保証 quality assurance focused on product development, product-development-oriented quality assurance

新QC七つ道具 Seven management Tools for QC

diagnosis 診断 真の原因 real cause

真の品質特性 true quality characteristic 親和図法 affinity diagram

水平展開 horizontal penetration of lessons learned すり合わせ coordination in policy deployment

性悪説的管理 management based on a theory that man is by nature evil: cf. McGregor's Theory X

牛産準備 production preparation, manufacturing preparation

精神的管理 irrational approach

性善説的管理 management based on a theory that man is by nature good: cf. McGregor's Theory Y

製品企画書 product plan sheet participation by everyone

潜在クレーム latent complaint (claim), unspoken complaint (claim), hidden complaint (claim)

potential needs [解説 current needs that the customer does not recognize, or needs that are expected to arise in the 潜在ニーズ

future]

潜在不良 hidden defective (defect), latent defective (defect) 全社的品質管理

CWQC, company-wide quality control, company-wide quality management

先手管理 preventive action
The All Japan QC Circle Conference

え、11년 全日本選抜QCサークル大会 創意工夫 creative ideas and devices 相互啓発 mutual development

総合的品質管理 TQC, total quality control: TQM, total quality management

組織有技術 company's technology, organization's technology

体験談 a report based on shop talk, success story QC Circle shop talk, QC Circle activity presentation

体験談発表会 QC Circle shop talk session

対策(QCストーリーの) countermeasure

体質改善 improvement of company constitution 代用特性 substitute quality characteristic

What you say vs. what you think: formality vs. reality, ideal vs. practice should-be theory vs. practice 建て前と本音

long-term business relationship 長期安定取引

go-through rate できばえの品質 resulting quality

TQC, total quality control: TQM, total quality management TOC

TQC指導会 TQC指導講師 TQC推進委員会 TQC推進計画 TQC counseling session TQC counselor TQC promotion committee TQC promotion plan TQC facilitator TQC推進者 TQC推進本部 TQC promotion office テーマ(QCストーリーの) theme テーマ選定理由(QCストーリーの) reason for theme selection デミング・サークル、デミング・サイクル Deming cycle
Deming Prize
Deming Prize Committee ・ デミング賞事業所表彰 Quality Control Award for Factory by Deming Prize Committee デミング賞実施賞 Deming Application Prize デミング賞実施賞事業部賞 Deming Application Prize for Division デミング賞実施賞中小企業賞 デミング賞実施賞チェックリスト Deming Application Prize for Small Enterprise checklist for the Deming Application Prize The Deming Prize for Individual executives デミング賞本賞 点検点 check point トップ診断・トップQC診断 トップマネジメントQC大会 QC diagnosis by top executives QC Conference for Top Management 七つ道具 Seven QC Tools day-to-day management, daily management 日経品質管理文献賞 日本品質管理賞 Nikkei Quality Control Literature Prize Japan Quality Control Medal, Nippon Hinsitsu Kanri Medal ねらいの品質 targeted quality, planned quality flag system hierarchy of management indicators 施方式 歯止め(QCストーリーの) permanent fix Bスケジュール、Bスケ schedule B (in the Deming Prize examination) PDCA: plan, do, check and act PDPC法 PDPC method, process decision program chart ドロマス ビフォアサービス 標準化推進月間 標準化先行のTQC推進 標準化全国大会 品質管理国際会議 before-sales service Industrial Standardization Promotion Month standardization led TQC National Meeting of Standardization International Conference on Quality Control (ICQC) 品質管理実情説明書 Jissetsu, Description of QC practices 品質管理診断 QC diagnosis 品質管理シンポジウム 品質管理大会(部課長、スタッフ) 品質機能展開 Quality Control Symposium QC Conference for Manager and Staff quality function deployment 品質管理と標準化全国大会 品質月間 National Meeting of Quality Control and Standardization Quality Month 品質月間委員会 Quality Month committee 品質月間地方講演会 品質月間テキスト regional public lecture during Quality Month Quality Month text Quality Month slogan 品質月間標語 品質展開 quality deployment 品質展開表 品質特性展開 quality deployment table quality characteristic deployment 品質表 quality table 品質保証 quality assurance 品質保証規程 quality assurance standard 品質保証別 品質保証契約 品質保証項目一覧 品質保証体系(図) quality assurance program contract on quality assurance system list of quality assurance items quality assurance system (chart) quality requirement 品質要求 コァクト・コントロール 部門長(QC)診断 control by fact, management by fact QC diagnosis by general manager 部門別管理 functional management プロダクト・アウト方策展開 product-out concept, supplier-oriented concept deployment of a strategy into tactics hoshin, policy, objective with methods hoshin kanri, management by policy policy deployment, hoshin deployment 方針 方針管理 方針展開 ポカヨケ Poka-yoke, fool-proofing 前向きの品質 forward looking quality マーケット・インマトリックス図法マトリックスデータ解析法慢性的異常原因 market-in concept, customer-oriented matrix diagram matrix data analysis cause for oft-repeated abnormality ミニサークル mini-circle attractive quality 魅力的品質 無検査受け入れ acceptance without inspection 無検査部品 ムリ・ムダ・ムラ 目で見る管理 inspection-free parts qualified parts without receiving inspection muri (unreasonable), muda (wasteful), mura (uneven) [as eye angles for improvement] management by visualization 目標展開 target deployment ユーザ満足度 ユーザ満足度調査 degree of user & customer satisfaction survey of user & customer satisfaction 要求品質 quality requirement 要求品質展開 要素作業標準

quality requirement deployment standardized procedure for work element

relation chart

relation diagram

連合サークル joint QC Circle 悪さ加減 warusa-kagen, degree of badness (to next processes) ワン サンプル ボーリング one sample boring, in-depth analysis of a sampled case

リレーションチャ

連関図法